



Workshop 3

Saturday, 7 December 2019 • 11:30 – 12:30 • ILCM (7/F)

Decision Making at the Sharp End



Professor George KC WONG

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*Honorary Deputy Director and Chairman of Education Subcommittee,
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Professor Wong is Professor (Clinical) and Consultant (Honorary) in Division of Neurosurgery, Department of Surgery, Prince of Wales Hospital, and the Chinese University of Hong Kong. After completing IMS simulation instructor course, he furthers his training in team and interdisciplinary simulation as a Boston CMS Scholar. Professor Wong is also a Certified Healthcare Simulation Educator of the Society of Simulation in Healthcare. George now serves the Hong Kong Jockey Club Innovative Learning Centre for Medicine of Hong Kong Academy of Medicine as Honorary Deputy Director, Chairman of Education Subcommittee, Operation Committee Member, Research and Development Subcommittee Member, and Faculty of Comprehensive Simulation Educator Course. Professor Wong also serves the College of Surgeons of Hong Kong through his dedications in Basic Surgical Skill Course, Sedation Safety Course intercollegiate working group, Simulation working group, Acute Abdomen module working group, and Communication module working group. Professor Wong is also a programme committee member of the Hospital Authority Clinical Core Competency Course.



Dr. Tony TN CHAN

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Dr. Chan is Consultant of the Accident and Emergency Department of the Kwong Wah Hospital. He is a Fellow of the Hong Kong College of Emergency Medicine. Dr. Chan was a Visiting Scholar at the Center for Medical Simulation in Boston. His involvement in developing simulation courses for doctors and nurses, teaching emergency USG courses, AHA courses and simulation instructor courses reflect his special interest in training and teaching. He is the Honorary Deputy Director of the Kwong Wah Hospital Multidisciplinary Simulation Training Centre and the Chairman of the Research and Development Subcommittee of the Hong Kong Jockey Club Innovative Learning Centre for Medicine of Hong Kong Academy of Medicine.



Mr. Graham BARKUS

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Managing Partner, The Human Factor Ltd

Mr. Barkus is Managing Partner of The Human Factor Ltd, a Hong Kong-based coaching and consulting practice that guides people and organisations through personal, organisational and systemic change. The Human Factor approach brings together coaching, facilitation and dispute resolution techniques to address the interplay between work and human well-being, in the service of achieving and sustaining a step-change in performance.

Mr. Barkus's 30 years of experience has spanned employment and consultancy roles to clients across Asia and the UK/Europe, in diverse industries including banking and finance, insurance, aviation, logistics, healthcare, real estate development and FMCG.

Mr. Barkus holds postgraduate degrees with distinctions in Clinical Organisational Psychology (INSEAD); Strategy & Innovation (University of Oxford), and an LLM in Arbitration and Dispute Resolution from the University of Hong Kong. He is a Founding Fellow at the Institute of Coaching at Harvard University and an Associate Fellow at Saïd Business School at the University of Oxford.

Considerable attention has been directed recently towards error prevention in healthcare. One of the vulnerabilities to error is in decision making by clinicians. Classical decision-making theory assumes static, well-defined problems facing decision makers who are fully rational and are fully informed regarding all options and possible outcomes. In crisis situations, clinicians are required to make time-pressured decisions under high uncertainty and with shifting goals. This Workshop introduces participants to pitfalls in decision making and factors affecting the thinking process under such conditions.